

## **General Terms and Conditions – Sale of Nutritional Supplements via Bol.com**

### **1. Company details**

Circis Development/ Bright Smile for You  
Louis Couperushove 41  
3438HL Nieuwegein  
Chamber of Commerce number : 96675065  
VAT number : NL005224414B30  
E-mail address : info@brightsmile.fun

### **2. Applicability**

These general terms and conditions apply to all orders for the purchase of nutritional supplements placed with Circis Development/ Bright Smile for You via Bol.com.

### **3. Product information**

We do our best to describe the products as accurately as possible. No rights can be derived from any errors in product information. Supplements are not a substitute for a varied diet or healthy lifestyle.

### **4. Prices and payments**

All prices include VAT. Payment takes place via the Bol.com payment platform.

### **5. Delivery**

Delivery takes place via the logistics service of Circis Development/ Bright Smile for You . The expected delivery time is stated with the product. We are not responsible for delays at the delivery service.

### **6. Right of withdrawal (Returns)**

Customers have the right to cancel the purchase within 14 days after receiving the product. This only applies to unopened and unused products. Returns are processed via the Bol.com return process.

### **7. Complaints and warranty**

Do you have a complaint about a product? Please contact us via the Bol.com platform. We strive to resolve complaints within 2 working days. The legal warranty applies to food supplements.

### **8. Liability**

We are not liable for damage resulting from incorrect use of the supplements or failure to follow the instructions for use. If in doubt, always consult a doctor or expert.

### **9. Privacy**

Personal data will only be used for processing the order and will not be shared with third parties, other than for delivery.

### **10. Applicable law**

These general terms and conditions are governed by Dutch law. Disputes will, if necessary, be submitted to the competent court in the Netherlands.